



## CASE STUDY: ECOLOGY BUILDING SOCIETY CHECKPRINT BANKING ASSISTANT

### Background

Ecology Building Society, Based in Silsden, West Yorkshire, is one of the fastest growing buildings societies in the Country. The Society promotes the concept of sustainability through their mortgage lending and offers a range of ethical savings accounts to support this.

The Society receives a steady volume of cheques, both from existing savers and those opening new accounts. These cheques were recorded manually for banking purposes and only limited copies of the cheques were retained.

### Solution

The Society became aware of the Checkprint Banking Assistant at the Building Societies Association (BSA) Conference where the Tall Group of Companies, an associate BSA member, were demonstrating the system

Banking Assistant is a cheque and cash deposit management system which combines a desktop scanner to capture the image and details from the cheques, with comprehensive software that uses this data to create and balance the batch for banking and generate a searchable archive of cheque data and images.

Following a review of the system, Ecology Building Society decided to implement Banking Assistant to streamline Head Office cheque processing and provide a useful audit trail of payments received.

### Customer Benefits

- ❖ Efficient tracking system
- ❖ Improves the management of high volumes of cheques
- ❖ Greater traceability through the system reduces the time taken to identify queried items
- ❖ Reduction in time spent handling cheques, releasing time for other priorities
- ❖ Ease of installation



## Outcome

According to John Ainley, Ecology Building Society's General Manager (Operations), the introduction of Banking Assistant has had a number of benefits:

"The system is simple and easy to use. Cheques that can't be read for whatever reason are flagged up and then easily corrected. We have found the ability to quickly find a high resolution image of a queried cheque particularly useful."

John added that:

"We received very good support throughout the implementation period and the on-site training ensured that all staff fully understood the system."