

Tempest Photography chooses Checkprint solutions to streamline payment processes

Tempest Photography is a family business with more than 80 years of experience.

Headquartered in Cornwall, but providing services across the whole of the UK. Tempest specialises in school and university photography, as well as working with babies, early years age groups and sports teams, amongst others.



The Challenge

Due to the nature of services the company provides, especially working with a large number of schools where the parents' most common form of payment is by cheque, Tempest processes large batches of cheques, averaging around 2000 a week.

Manually performing this task was a huge drain on resources and highly inefficient.



Solution

After Checkprint impressed during discussions, the photography company chose to deploy the Checkprint Banking Assistant solution. This cheque imaging system uses a desktop scanner to capture an image and details, including handwritten reference numbers from the reverse of cheques. A data file output is then uploaded into Tempest's accounting system to reconcile funds.

This helps the customer to comply with regulation, speeds up the banking and reconciliation process and generates a searchable archive of cheque data and images. The company uses two scanners to ensure the huge number of cheques it receives are processed efficiently.

Other Payment Solutions

Following the success of Banking Assistant, Tempest asked Checkprint to look at solutions that would streamline the company's cheque and electronic payment process.

Tempest implemented the Checkprint Bacstel-IP Solution- powered by Experian Payments Gateway- which allows Bacs payments, Faster Payments and Direct Debit collections to be achieved in a simple and secure process.

Finally, the company deployed the Checkprint Solution- the innovative cheque printing software, which offered a flexible, modular system for Tempest's payment requirements. It also generates email and hard-copy remittance advices for the Bacs payments.

Brian Buck, Finance Director at Tempest, said: "All three Checkprint solutions have had an immense impact on our ability to operate more efficiently. We've also benefited from first-class support offered by the team. For example a Checkprint technician flew to us in Cornwall after we reported an issue with the system, which turned out to be because the scanners weren't being cleaned correctly. The matter was resolved quickly and painlessly."